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Directions for the Prescription Refill Line

Dr. Chodirker, Dr. Rockett, and Dr. Snider will include enough refills to last until they expect to see you again in the office for a follow up visit. This face to face encounter with your physician on a regular basis is critical to monitor both the status of your health as well as the therapeutic benefits of the prescribed medication.

For those *rare* times when a refill is necessary before you are able to make an appointment, our clinical staff is happy to assist you with prescription refills by calling them into your designated pharmacy upon approval from either Dr. Chodirker, Dr. Rockett or Dr. Snider. Please keep in mind that there are some medications that require a hand written prescription and cannot be called into any pharmacy. These prescriptions can either be mailed to you or set aside for pick up at the front desk. For this type of prescription refill, you will receive a return phone call from our office to verify a mailing address or a pick up time frame. In addition, once called into our dedicated refill line, please allow 24-48 hours for processing.

Our dedicated prescription refill line is **781-235-0310** or may call the main office number at 781-235-7900 and press option 1. When you do call our refill line, please follow the protocol below:

1. Speak slowly and in a clear voice
2. State your:
 - Name (spell your last name for us)
 - Your day time phone number
 - Doctor
 - Date of Birth
 - Medication to be refilled
 - Dosage with directions of medication
 - Pharmacy name
 - Pharmacy phone number